

## Creature Feature, p. 25

...while most everyone has heard of puppy mills by now, not everyone knows that similar mass-breeding facilities exist for birds. And while puppies and kittens make great companions, most exotic birds do not and should not. >>

# Animal Sheltering

animal services / rescues / shelters



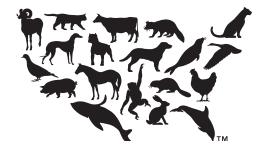
## 32 Please Curb Your Volunteer

While they may not eliminate inappropriately or bite when frightened, problem volunteers can still create a major challenge for shelter managers seeking to channel their work into productive, progressive operations. Learn some strategies to build and maintain a strong volunteer program—one that will help you spot potential problems and nip them in the bud.



## 40 Still Not Making the Grade

The decades-old battle continues against Class B dealers, the for-profit middlemen who sell shelter animals to research—and are notorious for treating them inhumanely.



**Animal Sheltering** is a publication of  
The Humane Society of the United States.

ANIMAL SHELTERING MAGAZINE STAFF

**Editor**

Carrie Allan

**Associate Editor**

James Hettinger

**Staff Writer/Copy Editor**

Alexandra Kleinkopf

**Production/Marketing Manager**

Amy Briggs

**Advertising Manager**

ReNae Vorgert

**Design**

Bussolati Associates

**HSUS REVIEWERS & CONTRIBUTORS INCLUDE**

John Snyder, Vice President, Companion Animals

Kim Intino, Director, Animal Sheltering Issues

Betsy McFarland, Director of Communications, Companion Animals

Stephanie Shain, Director of Outreach, Companion Animals

Cory Smith, Program Manager, Animal Sheltering Issues

**Chairman, Board of Directors, Humane Society of the United States**

Anita W. Coupe, Esq.

**President and CEO, Humane Society of the United States**

Wayne Paccelle

**ABOUT THIS MAGAZINE**

*Animal Sheltering* (ISSN 0734-3078) is published bimonthly by The Humane Society of the United States. Our magazine serves the people on the frontlines of animal protection—by offering practical expertise, technical know-how, forums for debate, program profiles, news on the latest research and trends, and a sense of inspiration and community among those striving to make the world a better place for animals.

**Subscription Prices**

Single-copy subscriptions are \$20 each (\$25 for subscribers outside the U.S.). Organizations ordering extra copies for staff, volunteers, board members, and others can receive special discounts: orders of 2 to 9 copies cost \$14 per copy; orders of 10 copies or more cost \$10 per copy. Members of Shelter Partners receive a 10-percent discount. For more information, visit [animalsheltering.org](http://animalsheltering.org).

**Circulation Offices**

To order, renew, change your address, or inquire about other subscription-related issues, visit our website at [animalsheltering.org](http://animalsheltering.org) or contact our circulation office:

*Animal Sheltering*  
P.O. Box 351; Congers, NY 10920-0351  
866-512-3111 (toll free) 845-267-3004 (local)  
845-267-3478 (fax)  
[animalsheltering@cambeywest.com](mailto:animalsheltering@cambeywest.com)

**Editorial Offices**

Please send letters to the editor, Coffee Break submissions, and article ideas to:

*Animal Sheltering* magazine/HSUS

2100 L St., NW

Washington, DC 20037

202-452-1100 (phone)

301-258-3081 (fax)

[asm@humanesociety.org](mailto:asm@humanesociety.org)

[animalsheltering.org](http://animalsheltering.org)

**Advertising Information**

Contact ReNae Vorgert, *Animal Sheltering's* advertising manager, at 701-572-9100 or [rvorgert@humanesociety.org](mailto:rvorgert@humanesociety.org).

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## 5 Letterbox

### 7 Scoop

PetSmart and Lollypop Farm think small (animals, that is); an online fundraising tool helps shelters rake in big bucks; the Association of Shelter Veterinarians recommends best practices for spay/neuter; pigs in Iowa brave something scarier than the Big Bad Wolf; and much more.

### 22 Coffee Break

In your space, you told us the first thing you'd do for animals if you had limitless power and resources.

### 25 Creature Feature

While the law against importing wild-caught exotic birds for the pet trade is a good thing, many profiteers have found their way to make money regardless—by breeding exotic birds here in the U.S. But most of these birds aren't appropriate pets.

### 45 The "101" Department

Sometimes sweating the small stuff can be a good thing—especially when little details translate to a big public response. Inside are eight simple steps to a mini-makeover, ones you can take without shouldering the cost for a surgical facelift.



## 51 Q & A

Dr. Chris Duke of the Bienville Medical Center in Mississippi talks about his community's emotional aftershocks from Katrina, and how residual pet and owner stresses flow into one another.

## 55 Shelter Medicine

In this introductory column, our new veterinary columnist, Dr. Brenda Griffin, tells of her pioneering pursuit into shelter medicine, and how listening to her heart changed her life.

## 59 The Behavior Department

There are no guarantees when it comes to taming feral cats, but the process is most likely to work if you get 'em while they're young! Here are some guidelines from successful feral kitten tamers.

## 68 Off Leash

Working in animal protection can leave a mark on people—and some of those marks are more visible than others! We asked you to send in pictures of your animal tattoos, and we voted on the best photos and stories. Check out our faves here.