



## **Field Services protocol for COVID-19 –**

### **Vehicle supplies –**

Clorox wipes

Latex gloves

Accel spray

N95 masks

Accel wipes

Eye protection

Tyvek suits

Hand sanitizer

Booties

### **Daily vehicle and equipment disinfection –**

At the beginning and end of every shift officers will be responsible for disinfecting the following-

Interior and exterior door handles, steering wheel, dashboard, center console and other surrounding areas with accel spray or Clorox wipes. Officers should also wipe down any frequently used equipment such as poles. All cages and animal enclosures will be cleaned with accel spray as per standard protocols.

### **Field response for animals owned by patients hospitalized for COVID-19 or who have been exposed to or quarantined for COVID-19 -**

- If calls are received from MPD, DCFD, EMS, hospital or other health care provider to take custody of an animal from a hospitalized patient, their home or in the field immediately notify VP Schindler or Director D'Eramo prior to responding to the scene.

- As with all calls where an owner is hospitalized we should be attempting to verify if the patient has family or friends who are willing to provide care for their pet. If this is not possible and the animal is in the home without a caretaker we should handle as per standard protocol to gain access to the home. Removal of the animal/s should follow the protocols below. Animals removed by ACO's will be placed on seize hold; animals removed by HLE will be placed on humane hold.
- If called for PUGU where the owner is quarantined in home with their pets we should be discussing with the owner that the animals can and should remain in their home with them for the quarantine period – there is no need for families to be separated from their pets if they are physically capable of providing care in their home. If owner or caretaker is in need of pet food we can accommodate these needs so that they may continue to care for their pets in their home.
- Only ACO vans should be used when responding to these calls – every effort should be made to not use SUV's, or HLE vans.
- Full PPE (Tyvek suit, booties, N95 facemask and latex gloves) should be worn when entering homes or handling animals from these cases – eye protection should be worn if the animal presents signs of sneezing or illness.
- Prior to loading animals into the van wipe them down with accel wipes
- Instructions will be given on a case by case basis as to where animals from these cases will be housed
- Van should be triple cleaned with accel once the animal is removed

**General personal care when on the road–**

- While on the road hand sanitizer should be used frequently
- Whenever possible wash your hands! Hand sanitizer should not take place of washing your hands and should only be used until you can get to a place where you can wash your hands
- Avoid shaking hands
- See Lisa's email from yesterday for more information on personal care and taking leave if unwell